

### Proposers Questions and Agency Response

1. How would you describe the initial success of the Joshua Tree shuttle?

The Joshua Tree Park Shuttle is in its final year of a two-year pilot. This last season it provided approximately 6,370 trips. The anticipated goal set by JOTR Staff was one percent of total visitation for 2015 calendar year of 2,500,000 = 25,000. This service estimates that it took 500 vehicles off the roads within the park. It will be appropriate to say that this service is a work in progress.

2. When do you estimate a Notice to Proceed will be issued?

Staff anticipates taking a recommendation to the Board of Directors at the December's meeting (December 13, 2018). Upon board's approval, staff will issue the notice to proceed within 2 business days.

3. What is the anticipated duration of this project?

The project timeline is currently set at 150 days from the date the Notice to Proceed is issued.

3. Who is conducting the cost and revenue allocation study? When is that study expected to be complete?

Rich Garrity of RLS and Associates is conducting the study and it expected to be completed within the next four weeks.

4. What is MBTA's current farebox recovery ratio goal? Has MBTA been meeting that goal (with or without local supplementation)?

MBTA is required to maintain a minimum ten percent (10%) farebox recovery (FBR) system wide. MBTA has been meeting these goals, however due to the continued rising costs and the slow recovery from the ridership decline in 2015. MBTA is starting to see the FBR decline as well. MBTA uses non-local operating revenues such as State Transit Assistance, Local Transit Funds and FTA 5311.

6. Who is conducting the SBCTA electrification study? When is that study expected to be complete?

Successful proposer is currently underway and the study is due to be complete in March 2019.

7. What data will MBTA provide to support the Service Analysis/Farebox Review task?

MBTA currently uses TransTrack for is data management. We have access to an expansive amount of data. The list below is not all inclusive but rather a snap shot of the various reports MBTA will provide:

- Daily/Monthly Farebox Summary
- Fare type summary by month
- Fare type summary by route
- Monthly Operating Data

- Monthly Performance Statistics
- Ridership Reports
- On Time Performance Reports
- Daily/ Monthly Hours, Miles and Passenger Summary

8. Can MBTA please provide a mailing address for which proposers may submit their proposals?

Morongo Basin Transit Authority  
 62405 Verbena Rd.  
 Joshua Tree, CA 92252  
 Attn: Mark Goodale, General Manager

9. Can MBTA please provide/confirm email contact for which proposers may submit questions/inquiries regarding this proposal?  
 mark@mbtabus.com

10. Phase I – Service Analysis/Farebox Review – reference to “service level analysis of MBTA fixed route and commuter services” – to also include Ready Ride service?

The service level analysis will include the Ready Ride service. Staff will issue an addendum to the RFP that will include the Ready Ride service.

11. To confirm – ridership data is available through TransTrack on a route segment basis but there is no on/off counts, by stop?

TransTrack is the data management system MBTA uses to record ridership and a report is available to provide this data per route segment. That is correct, there is no on/off counts by stop.

12. Do you use TransTrack data for generating NTD reports?

Yes, MBTA uses TransTrack data and our financial statements to generate the NTD reports.

13. Might you consider a one-week extension to the Nov. 9<sup>th</sup> proposal due date?

Unfortunately, I am unable to extend the proposal due date by one week. MBTA must stay as close to the estimated schedule as possible so, that staff can bring their recommendation to the board on December 13<sup>th</sup>.