



Monday, May 4, 2015

All Current and Taxicab Operators/ Owners

To whom it may concern:

**SUBJECT: RULES AND REGULATIONS BY MCAGCC AND MBTA ORDINANCE
REVIEW**

This letter is to advise all taxicab operators/ owners that the Morongo Basin Transit Authority has received information pertaining to the recently adopted non-contracted taxi cabs rules and regulations for taxi cab service upon the base. These rules and regulations will be effective immediately.

Please take the time to thoroughly review, provide a copy of these rules and regulations to your taxi cab drivers and ensure that they understand these rules because violations of these rules may affect your companies continued operations on the base.

In addition, to the recently adopted rules and regulations on base, MBTA staff will be doing a MBTA Ordinance review looking for items that need updating. While this task is a process and will need board approval prior adopting any changes. I felt it was important to advise you all of our efforts.

Thank you all for your service to the community and stay safe.

Sincerely,

Mark Goodale
Operations Manager/Taxicab Administrator



(UNCLASSIFIED)
UNITED STATES MARINE CORPS
MARINE AIR GROUND TASK FORCE TRAINING COMMAND
MARINE CORPS AIR GROUND COMBAT CENTER
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IN REPLY REFER TO:
5000
MCCS
2 Apr 15

INFORMATION PAPER

Subj: RULES AND REGULATIONS REGARDING NON-CONTRACTED CAB SERVICES.

1. Purpose: To provide guidelines for all non-contracted Cab Companies aboard Marine Corps Air Ground Combat Center (MCAGCC)

2. Key Points

- Patrons requesting service, via phone call, from a location aboard MCAGCC.
 - A driver may enter the installation to conduct a transaction ONLY if a customer is requesting service.
 - A transaction is considered when a properly license taxicab is allowed access to the base in order to pick-up or drop-off a prescheduled ride, but may not provide point-to-point transportation or solicit additional fares once onboard the base.
 - Cab companies are authorized to conduct multiple transactions ONLY if the requests were made while the driver was outside of the installation.
 - After a transaction is completed, the driver must immediately depart the installation before initiating another transaction.
 - If an additional call for service is requested after a transaction is completed and the driver is still aboard the installation, the driver has (3) options.
 - (1) Inform the patron that he/she could wait until the cab exits the base and returns for pick up.
 - (2) The driver calls for another cab (outside the installation) to pick up the patron.
 - (3) The driver informs the patron that he is not authorized to conduct an additional transaction and suggests another cab company for the patron to use.
- Restrictions aboard MCAGCC.
 - A driver CANNOT solicit, suggest, or advertise their company/ service to a patron aboard MCAGCC unless the patron specifically asks for a business card or flyer.
 - A driver is not authorized to loiter on the installation and must take the most direct route, off the installation, after a transaction is complete.

- A driver cannot pick up any patrons that are walking along the road, waiting at a facility, or signals for a ride, after he or she has completed a transaction.
- If a driver is found to be in violation of any of these guidelines & policies the company that he or she represents will be restricted from the base for 1 year.
- If any company representative violates these guidelines after the 1 year of restriction, the company in violation would be subject to indefinite restriction. Only an appointed Government Official can remove this restriction.



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